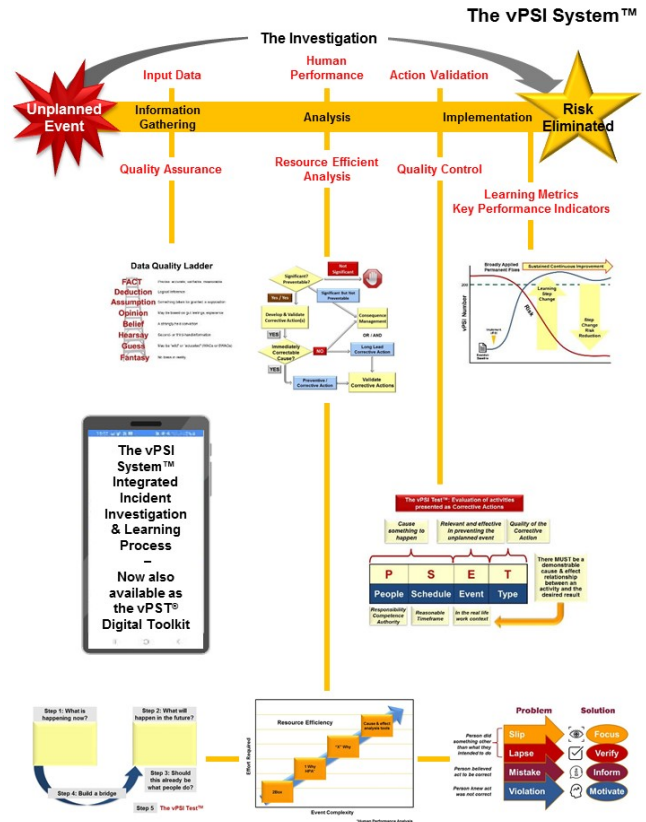




Learning from Incidents Including Human Performance Factors

Hands-On Workshop

- Understand why problems and Unplanned Events repeat;
- Assess the quality of post event information / evidence;
- Optimize investigation time by applying analytical tools of appropriate sophistication to the complexity of the event;
- Address Human Factors / Human Performance (HF / HP) using 2Box and Human Performance Analysis methodologies;
- Quickly produce and validate effective corrective actions using the vPSI Test™ to maximize the probability of long-term performance improvement;
- Reduce workplace risks while at the same time reducing costs by eliminating activities that are not real corrective actions;
- Measure organizational learning.



Solve all types of work problems more effectively, including HSE issues

Who Should Attend?

Personnel at all levels of the organization will benefit from this training including:

- Line Management, Supervisors, and HSEQ personnel
- Anyone who reports or investigates unplanned events (such as Incidents and Near Misses)
- Anyone who develops or implements corrective actions
- Personnel involved in pre-task planning (risk assessment, JSA, JHA, etc.)

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